Returns Form

How to return your items

CHILDRENSALON

1. Sign in to 'My Account' and go to 'My Orders'. Click on the order and select 'Return or Exchange items'.

2. Click on all the items that you wish to return and select the reason for return.

3. Once you have completed your return, write your reference number in the box:

R N X X X X X X

4. Stick 'Your Returns Label' on the outside of the box, pack your items and put this 'Returns Form' Inside the box.

IMPORTANT:

- You will need to pay the postage costs to return the parcel back to us. We recommend you use a tracked service.
- Please do not send your returns with FEDEX or TNT as we are unable to accept it and it will be returned to you.
- Make sure the items are carefully packed in their original undamaged condition with all the labels, hangers and designer boxes included. Boxes are part of the item and should be returned undamaged.
- Send us your parcel within 21 days of receiving your order.
- Returns from outside the UK must be labelled 'Returned unwanted GB Merchandise' so you are not charged extra.

Return Reference Number goes here:

R N

Your Returns Label

From:

_____

_____

_____

#ZR 7650 0000 9GB#

TO:
CHILDRENSALON
Returns Department
22 Decimus Park
Kingstanding Way
Tunbridge Wells
Kent
TN2 3GP
United Kingdom

RGR
CUSTOMS PROCEDURE CODE (CPC) 61 23 F01
CHILDRENSALON LTD, EORI 284 9995 22 000
APPROVAL NUMBER: NIRU/RGR/116/0120

Custom Value 0 GBP
RETURNED UNWANTED GB MERCHANDISE (CHILDRENS WEAR)

NEED HELP?

childrensalon.com/help +44 1892 779 110